



# Royal Mail Damaged or Missing Items Claim Form

<b>VENDOR</b>	The Wax Man	<b>BUYER</b>	
<b>ADDRESS</b>	6 Priors Court	<b>ADDRESS</b>	
	St John's Road		
<b>TOWN</b>	WOKING	<b>TOWN</b>	
<b>COUNTY</b>	Surrey	<b>COUNTY</b>	
<b>POSTCODE</b>	G U 2 1 7 R Z	<b>POSTCODE</b>	

<b>DESCRIPTION OF DAMAGED OR MISSING ITEM</b>	
	REPLACE / REFUND

<b>PAYMENT METHOD</b>	Paypal / Google / Cheque	<b>INVOICE No.</b>	2008/9-
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<b>ITEM VALUE</b>	£ -	<b>LMA NUMBER</b>	T W M
<b>TOTAL CLAIM</b>	£ -	Telephone 07841 436623 or email for LMA Number and Invoice	

Date. Ryklyn UK Ltd will refuse claims without these completed.

<b>PURCHASE DATE</b> (dd/mm/yy)		<b>INVOICE DATE *</b> (dd/mm/yy)	
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\*Claims can only be made within 7 days from the receipt date

I certify that the parcel detailed above has been delivered damaged or with missing items and that I agree to this claim form being forwarded to Royal Mail in order to assist them with any investigation into the damaged parcel. I agree to keep any packaging that may be required to be inspected and will release the item(s) and packaging to Royal Mail or Ryklyn UK Ltd as required.

I understand that this information may be used in the compilation of any fraud, theft or any other criminal investigation instigated by the Royal Mail or by any Law Enforcement Agency that either the Royal Mail or Ryklyn UK Ltd may choose to authorise to investigate.

I understand that to falsely claim damaged goods is a criminal offence and that false claimants will be investigated and prosecuted to the fullest extent of the law.

<b>SIGNED</b>	
<b>PRINT NAME</b>	Mr / Miss / Mrs
<b>DATE</b>	2008 / 9